

Mezzanine Level
Domestic Departures Terminal
OR Tambo International Airport
1627

PO Box 1273
OR Tambo International Airport
1627



MEDIA STATEMENT

CUSTOMER TICKETING UPDATE

Johannesburg (August 31) – Mango Airlines SOC Ltd (Mango) is in business rescue as of 28 July 2021. Mango would like to update its customers, staff and all affected stakeholders on the handling of un-flown tickets while the Company is in business rescue.

All un-flown tickets and their value equivalent remain preserved. Details on the process to redeem vouchers are being finalized and will be communicated closer to the start date.

We urge all of our most valued customers who booked directly with us to use CustomersBusinessRescue@flymango.com to forward queries related to un-flown tickets, vouchers, etc. We ask for your patience and understanding as we address the email backlogs and prepare to take to the skies.

Our Call Centre services continue to remain unavailable for now until further notice. Any further information will be communicated to customers via our website and social media platforms as it becomes available.

We apologize for the inconvenience caused.

We thank you for patience and commitment to the Mango brand.

Mango Airlines SOC Ltd BR Practitioner,
Mr. Siphiso Sono

ENDS

Issued by Mango Airlines SOC Ltd
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Media Enquiries may be directed to:
Mr. B Zubane
Email: BenedictionZubane@flymango.com
Mobile: +27 82 306 6853